



QUALITY POLICY

At **MANIBHADRA METALS**, we are dedicated to deliver high-quality & precise engineering and fabrication services that meet or exceed the expectations of our customers. We are committed to the continual improvement of our process.

Our Quality Policy is centered around the following principles:

- **Customer Satisfaction:** We strive to fully understand and address the needs and expectations of our customers, ensuring that all our products and services meet the highest standards of quality and reliability.
- **Commitment to Quality:** We are dedicated to maintain an effective Quality Management System (QMS) that ensures the consistent delivery of quality products, services, and solutions.
- **Continuous Improvement:** We foster a culture of continuous improvement, encouraging innovation, and proactively seeking opportunities to enhance the efficiency, effectiveness, and safety of our processes and services.
- **Employee Engagement:** We believe that quality is driven by the dedication and skills of our employees. We are committed to providing training, resources, and an environment that empowers our team to contribute to achieving excellence in all aspects of our work.
- **Compliance with Requirements:** We ensure compliance with all relevant engineering practice and customer-specific requirements to maintain the highest level of product integrity and safety.
- **Risk Management:** We actively identify, assess, and mitigate risks to ensure the sustainability of our operations and the reliability of our services.
- **Sustainability and Responsibility:** We are committed in conducting our business in an environmentally responsible manner, minimizing waste, and reducing our environmental impact while creating value for our customers and the community.

The management team at **MANIBHADRA METALS** ensures that this policy is communicated to all employees and reviewed regularly to ensure its continued relevance and effectiveness.

MANIBHADRA METALS
Authorized Signatory